



INFORMATION FOR PARENTS

CONCERT TIMES

Venue doors open at **6pm**. Concerts starts **7pm** and finishes **8.45pm**. Arrive in good time for increased security (please see *Bag Policy info). Enter the arena through **E** and **F** and accessible entrance **B**, see map below.

TRAVEL PLANS

We recommend that you visit the arena website for **transport and parking**.



NEED TICKETS?

You can purchase all additional tickets via the arena Box Office [click here](#).

TICKETS ON ENTRY

Tickets will be emailed to your YV Choir Teacher. When you receive your ticket from the Teacher we recommend that you **make a note of the block, row and seat numbers of your tickets** in case they are lost. Should they be lost, the arena will void the original/s and re-issue new tickets.

MERCHANDISE

Programmes are available to purchase on the night. Your school will be listed in the programme. Other merchandise can be purchased at the arena stands or on the **online shop**. Please note, the venue operates a cashless payment system. A **video of the concert** will be available to purchase after the concert, details will be available on the YV website.

VENUE FOOD AND BEVERAGE OUTLETS

The venue operates a cashless system.

VIDEO CAMERAS

Video equipment and SLR cameras with removable large lenses, GoPros and selfie sticks are strictly prohibited in the arena. Please bring binoculars so you can spot your child in the choir.

END OF CONCERT

Please make your way to the exits as soon as the concert has finished.

Click here for

*[BAG POLICY INFO](#)

No bigger than A4.

POST CONCERT - CHOIR CHILD COLLECTION

Collecting your child from school:

We highly recommend you meet your child back at their school, this is the safest option and will avoid a long wait at the end of the concert.

Collecting your child from the arena:

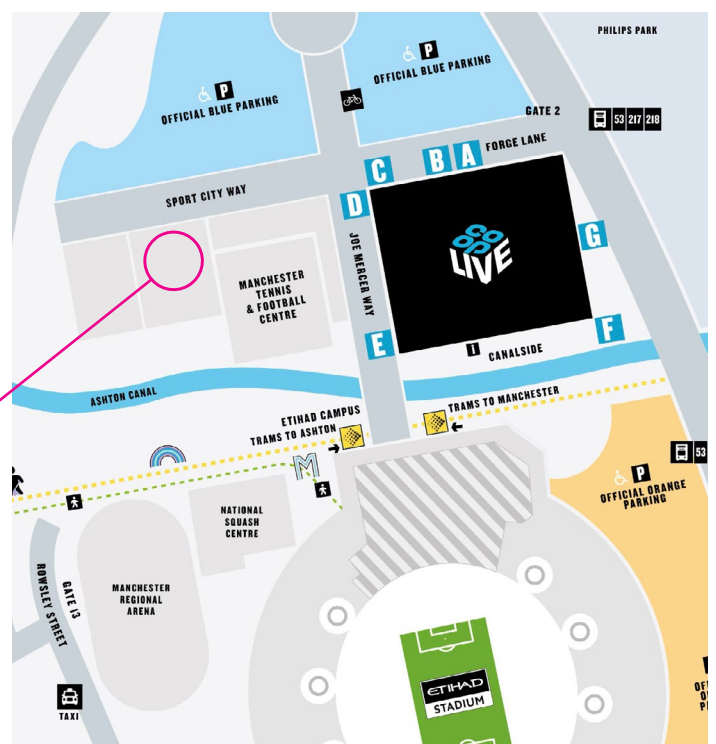
If you are collecting your child from the arena after the concert has finished you must have permission of the teacher in charge. There will be security screening for the child collection point so please do not bring any large bags when collecting your child.

- After exiting the arena – go to the

CHILD COLLECTION POINT

as shown on the map.

Security will be waiting to assist you. Please follow their instructions.



For information about the concert visit: youngvoices.co.uk